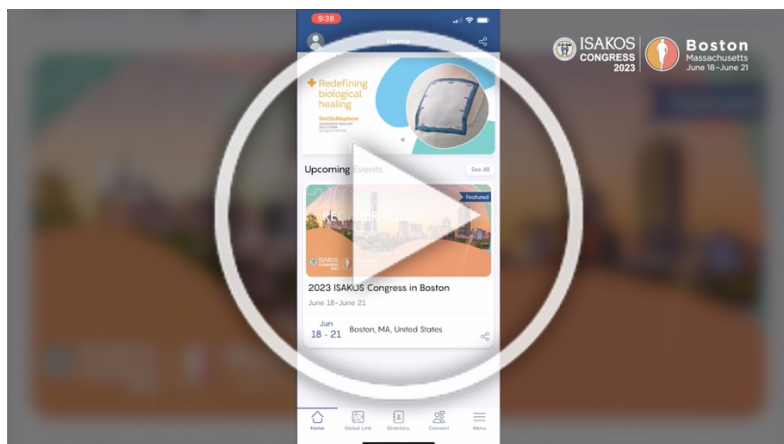


2023 ISAKOS CONGRESS EVENT Within the ISAKOS Society Mobile App

Click to view a video tutorial about how to navigate and use the ISAKOS Congress Event App



Where can I find the ISAKOS Congress Event App?

- The ISAKOS Congress Event information can be found in the ISAKOS Mobile App –
- Available in the App & Google Play Stores
- Shortcut URL: <https://qrco.de/bbxy29>

What if I can't download the app on my device—how else can I view the event schedule?

- Connect to the free wifi and visit <https://www.isakos.com/2023/InteractiveAgenda>.

It's asking me for a login?

- Please use your myISAKOS login – the username is your email address.
- Visit <https://www.isakos.com/Forgot/Boston-2023> to have your password emailed to you.

Where is the Congress program in the app?

- Click the '2023 ISAKOS Congress in Boston' event in the homepage or in the Menu.

Where do I find the schedule of events?

- In an effort to be sustainable, there is no printed Final Program this year. All session information can be found within the ISAKOS Congress event within the app. (<https://www.isakos.com/2023/InteractiveAgenda>)
- Each session hall and room will have a scannable QR code that will take you to that room's schedule of events on the web (connected to the web version of the mobile app).

How can I see the schedule by room, presentation type, topic/track?

- Use the menu in the sessions' module to "Sort by Location" – click the menu again to "Jump to another location."
- Use the "Tracks" module to select presentation type or topic.



I'm faculty, how can I upload my presentation or see mySchedule?

- Visit the Speaker Ready room in 313, on the 3rd floor of the Hynes CC to deliver your PPT presentation file. Drop off your file a minimum of 2 hours prior to your session.
- mySchedule of your Congress participation can be found at <https://www.isakos.com/2023/mySchedule> or in your faculty profile in the app.
- Note, the “my Sessions” feature within the app contains ONLY the events you select/save as favorites within the mobile app.

How do I rate a session?

- Click on the session you wish to evaluate within the schedule – click “Evaluation.”

How do I submit a question to the moderator?

- Click on the session and then the specific event/presentation you wish to submit a question for (e.g., Discussion event within a session) – click “Have a Question?”

Why does the “Connect” button not appear for all attendees?

- The “Connect” button will only appear for those who have downloaded, allowed access, and logged in to the app.
- Connecting will allow you to message attendees directly through the app.

What is the app game?

- Users can choose to participate in the “Game Zone” in the Congress event app.
- Users earn points by: Completing session evaluations, uploading photos to the app gallery, Scan QR codes at 5 Congress checkpoints, take the ISAKOS Quiz.
- Leaders with the most points will win prizes (an ISAKOS book) which can be picked up at the ISAKOS Booth on the 3rd floor of the Hynes Convention Center.

How do I receive my CME Certificate?

- In the event app, please click “Event Evaluation” and click the Survey button in myCME. The certificate will be provided upon completion.
- You may also visit <https://www.isakos.com/myMeeting/Boston-2023> to log in to ISAKOS and complete the survey.
- CME credit information can be found here: <https://www.isakos.com/2023/Program#CME>

I need more help – with the app, my ISAKOS membership, dues, status, etc.?

- Please visit the ISAKOS Help Desk in the registration area on the 2nd Floor of the Hynes CC.

ISAKOS Mobile App – Help Contacts

ISAKOS Help Desk | Registration, Level 2, Hynes Convention Center

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